

Dear Customer,

We realize many of you are dealing with the aftermath of the flooding that has plagued our area. Please know we are working diligently to keep up with our regular propane delivery and service those who have issues with tanks in flooded areas.

If you find a propane tank on your property that does not belong to you, or if your propane tank has become dislodged, disconnected, or is missing, please contact us as soon as possible by calling (402) 721-7601. Do not try to repair valves or regulators and please close your tank valve to shut off the gas to your house until we can do a leak test. We will do our best to get you service as soon as possible as your safety is our main focus.

The Low Income Home Energy Assistance Program, (LIHEAP), is a federally funded program that issues heating benefits to supplement a household's annual energy cost. LIHEAP also offers emergency benefits for households in energy emergencies and additional dollars have been made available to qualified flood victims. These dollars can be used for heating equipment repair/replacement for those with inoperable systems, and for repairs to your propane system for such things as piping, tanks, regulators or service work. You may contact ACCESS Nebraska at (800) 383-4278 to see if you qualify.

In addition, if you have a damaged or lost irrigation pump or generator in the flood, (whether it is a diesel or propane-powered unit), the Nebraska Propane Gas Association and the Propane Education and Research Council are offering substantial incentives for those who purchase propane-powered equipment. Please call our office for details.

Our hope is that all who are affected by the flooding in Nebraska will be able to recover quickly and resume "The Good Life"...



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